



RIGHT-TOUCH REGULATION INTEGRATION (RTRI)

Applying Proportionate, Risk-Informed & Public-Interest Regulation Consistently

Regulatory Policy & Approach Practice Area

Many regulators have adopted Right-Touch Regulation (RTR) or other risk-proportionate regulatory approaches. Yet applying those principles consistently across governance, policy development, registration, quality assurance, complaints, discipline, and enforcement remains a significant organizational challenge.

The Right-Touch Regulation Integration (RTRI) practice area focuses on how organizations embed proportionality, risk-informed decision-making, and public-interest considerations throughout their regulatory system so that decisions are more consistent, defensible, and aligned with organizational values.

The RTRI Diagnostic assesses how effectively Right-Touch principles are integrated across governance, policy, operational functions, and regulatory decision-making. It identifies organizational strengths, improvement opportunities, and provides a practical roadmap for strengthening enterprise-wide regulatory consistency and proportionality.

Common Organizational Challenges

- Regulatory decisions vary across functions.
- Different teams apply risk differently.
- Proportionality is understood conceptually but applied inconsistently.
- Regulatory responses appear overly rigid or overly cautious.
- Governance seeks greater consistency and defensibility in decision-making.



***Not every challenge requires the same response.
Choose the approach that best matches the nature and scope of the problem.***



Level 3 — Right-Touch Regulation Integration (RTRI) Diagnostic & Roadmap

For organizations seeking to strengthen enterprise-wide application of proportionate, risk-informed regulation.

The RTRI Diagnostic evaluates how effectively Right-Touch Regulation principles are embedded throughout governance, policy development, regulatory operations, and organizational decision-making. The assessment identifies inconsistencies, integration gaps, and practical opportunities to strengthen proportionality, defensibility, and public-interest decision-making across the organization. It evaluates organizational maturity across four integrated dimensions.

The Diagnostic assesses four integrated dimensions:

1. RTR Foundations & Risk Intelligence

Identifying, assessing, prioritizing, and monitoring regulatory risks, harms, and public-protection considerations.

2. Organizational Integration & Governance

Embedding Right-Touch principles into governance, planning, policy development, stakeholder engagement, and organizational decision-making.

3. Practice Lifecycle Integration

Applying proportionate, risk-informed approaches consistently across registration, professional practice, continuing competence, and registrant lifecycle activities.

4. Risk-Based QA, Complaints, Discipline & Enforcement

Applying proportionality consistently across quality assurance, investigations, complaints, discipline, enforcement, and other public-protection activities.

You'll Receive

- Organizational maturity profile
- Key findings and recommendations
- Customized implementation roadmap
- Executive summary
- Optional implementation support

Designed for: Registrars, CEOs, executive leadership teams, Boards and Councils, policy and regulatory affairs leaders, registration leaders, quality assurance leaders, complaints, discipline and enforcement leaders, governance committees, and organizations pursuing regulatory modernization or risk-based regulation.

Strong regulation isn't achieved by applying more regulation—it comes from applying the right regulatory response, consistently, proportionately, and in the public interest.

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Upstream Management Solutions

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