



Transparency & Public Interest Diagnostic (TPI)

Moving from information disclosure to demonstrated accountability.

This diagnostic supports the **Transparency & Public Interest** component of the **Regulatory Capacity System (RCS)**—a six-element model for building high-performing regulators. It can be used independently or as part of a broader system assessment.

Transparency is not just what you publish—it is what your information demonstrates.

Many organizations provide extensive public information—policies, standards, and Board materials. But stakeholders are increasingly asking: **What does this information demonstrate about performance, responsiveness, and public protection?**

What TPI Assesses

TPI evaluates how transparency functions as a system of demonstrated accountability across four domains:

- **Public-Facing** Transparency: Availability, accessibility, clarity, and usability of public information
- **Decision & Governance** Transparency: Visibility of decisions, rationale, and accountability
- **Performance & Public Protection**: Visibility of outcomes, risk management, and regulatory impact
- **Active Transparency & Engagement**: Stakeholder communication, engagement, and responsiveness

Passive vs. Active Transparency

Passive transparency provides information. Active transparency demonstrates accountability through clarity, responsiveness, and engagement.

When Organizations Use TPI

- When preparing for website, annual report, or reporting upgrades
- When transparency exists but impact and clarity are uneven
- When stakeholder or government expectations are increasing
- When Boards seek clearer visibility into performance and public interest outcomes

What You Receive

- ✓ Structured transparency maturity assessment across four domains
- ✓ Scored profile with strengths, gaps, and priorities
- ✓ Tailored Transparency Roadmap with prioritized improvements, sequenced actions, and alignment with governance, reporting and communications
- ✓ Guidance on strengthening passive and active transparency

Why Regulators Use This Support

- Move beyond disclosure toward demonstrated accountability
- Strengthen public confidence and credibility
- Align transparency with performance and regulatory impact

For more information, contact Jordan@upstreammanagesolutions.com

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