



STAKEHOLDER INFLUENCE, INTELLIGENCE & COORDINATION (SIIC)

Strengthening How Regulators Build Relationships, Generate Stakeholder Intelligence & Improve Decision-Making

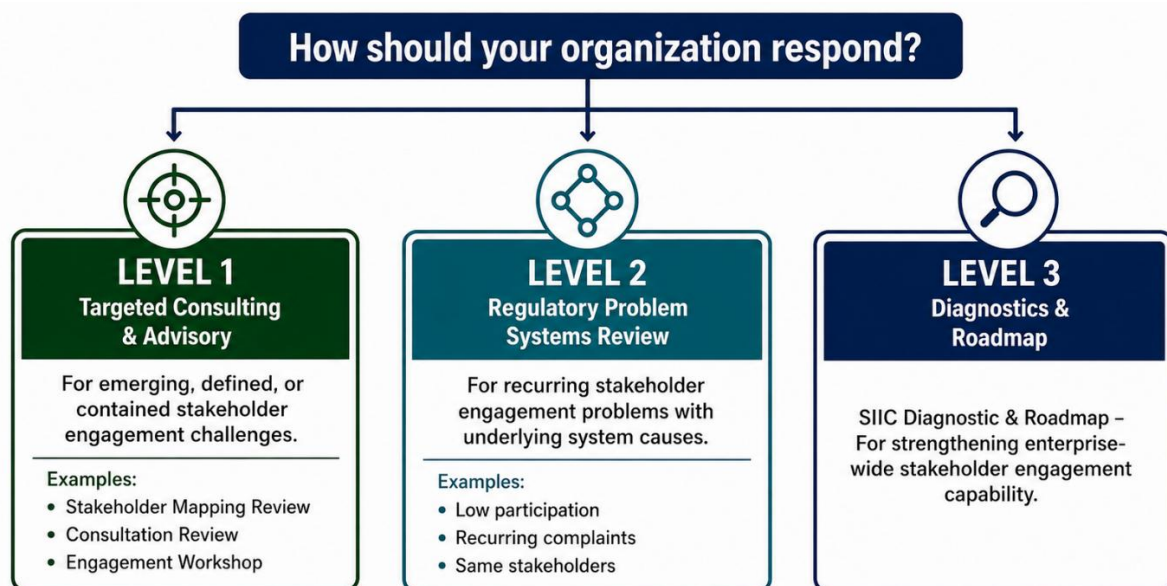
Stakeholder & User Experience Practice Area

Most regulators invest significant time and resources in consultations, outreach activities, advisory groups, stakeholder meetings, and communications. Yet many organizations continue to ask whether stakeholder engagement is producing better decisions, stronger relationships, or more effective regulation.

The Stakeholder Influence, Intelligence & Coordination (SIIC) practice area focuses on how organizations develop stakeholder intelligence, coordinate engagement activities, strengthen relationships, and ensure stakeholder insight meaningfully informs governance, policy, operational decisions, and organizational learning. The SIIC Diagnostic assesses how effectively stakeholder engagement, organizational intelligence, decision-making, relationship management, and organizational learning function together as an integrated enterprise capability. It identifies organizational strengths, improvement opportunities, and provides a practical roadmap for strengthening stakeholder engagement capability across the organization.

Common Organizational Challenges

- Consultation activities continue, but results remain unclear.
- Stakeholder insight does not consistently influence decisions.
- Consultation fatigue or stakeholder frustration is increasing.
- Different parts of the organization engage stakeholders independently.
- Trust, credibility, or long-term relationship continuity has become a concern.



*Not every challenge requires the same response.
Choose the approach that best matches the nature and scope of the problem.*



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Level 3 — Stakeholder Influence, Intelligence & Coordination (SIIC) Diagnostic & Roadmap

For organizations seeking to strengthen enterprise-wide stakeholder engagement capability.

The SIIC Diagnostic evaluates how effectively stakeholder intelligence, engagement planning, organizational coordination, governance integration, relationship management, and organizational learning work together to support more informed regulatory decision-making.

The assessment identifies organizational strengths, relationship gaps, coordination opportunities, and practical actions for strengthening stakeholder influence, organizational intelligence, and long-term stakeholder capability. It evaluates organizational maturity across four integrated dimensions.

The Diagnostic assesses four integrated dimensions

1. Stakeholder Ecosystem Understanding & Intelligence

Identifying, understanding, monitoring, and interpreting stakeholder environments, interests, expectations, emerging issues, and organizational risks.

2. Engagement Planning, Coordination & Execution

Planning, coordinating, prioritizing, delivering, and aligning engagement activities across the organization.

3. Decision Integration, Governance & Organizational Learning

Ensuring stakeholder intelligence informs governance discussions, policy development, operational decisions, implementation activities, and continuous organizational learning.

4. Relationship Development, Trust & Continuity

Developing, maintaining, evaluating, and strengthening relationships that support trust, credibility, collaboration, and long-term engagement capability.

You'll Receive

- Organizational maturity profile
- Key findings and recommendations
- Customized implementation roadmap
- Executive summary
- Optional implementation support

Designed for: Registrars and CEOs, executive leadership teams, policy and strategy leaders, communications and stakeholder relations teams, governance and modernization leaders, Boards and Councils, and organizations seeking stronger stakeholder intelligence, engagement capability, and organizational coordination.

Listen better. Engage meaningfully. Build stronger regulatory relationships.

For more information, contact jordan@upstreammanagesolutions.com

Upstream Management Solutions

We Speak Regulator™

www.upstreammanagesolutions.com