

INTEGRATED STRATEGY–PERFORMANCE SYSTEM (ISPS)

Connecting Strategy, Performance, Governance & Decision-Making

Performance & Impact Practice Area

Most regulators have strategic plans, performance measures, dashboards, governance reporting, and Board oversight processes. Yet many organizations still struggle to determine whether strategy, performance, and decision-making are functioning together as an integrated system.

The Integrated Strategy–Performance System (ISPS) practice area focuses on how organizations capture meaningful information, connect strategy with outcomes, support governance decisions, and continuously improve organizational performance.

The ISPS Diagnostic assesses how effectively strategy, performance measurement, governance, reporting, and organizational learning function together as an integrated enterprise capability. It identifies organizational strengths, improvement opportunities, and provides a practical roadmap for strengthening performance integration across the organization.

Common Organizational Challenges

- Performance measures do not reflect strategic outcomes.
- Reporting focuses on activity rather than organizational impact.
- Performance information is not consistently informing decisions.
- Boards lack meaningful insight into organizational performance.
- Strategy, governance, and operational performance become disconnected.



*Not every challenge requires the same response.
Choose the approach that best matches the nature and scope of the problem.*



Level 3 – Integrated Strategy–Performance System (ISPS) Diagnostic & Roadmap

For organizations seeking to strengthen enterprise-wide strategy–performance integration.

The ISPS Diagnostic evaluates how effectively strategy, performance, governance, reporting, decision-making, and organizational learning function together as an integrated enterprise system. The assessment identifies disconnects, alignment opportunities, and practical actions for strengthening performance capability across the enterprise. This includes evaluating organizational maturity across four integrated dimensions.

The Diagnostic assesses four integrated dimensions:

1. Data, Intelligence & Measurement Capacity

Capturing meaningful information, developing performance measures, and ensuring data supports organizational understanding.

2. Strategic Direction & Outcomes

Connecting strategic priorities, public-interest objectives, performance expectations, and organizational outcomes.

3. Governance, Reporting & Decision Use

Using performance information to support governance oversight, leadership discussions, reporting, and organizational decision-making.

4. Organizational Learning, Transparency & Adjustment

Applying performance information, reporting, and organizational learning to improve transparency, adaptation, and continuous improvement.

You'll Receive

- Organizational maturity profile
- Key findings and recommendations
- Customized implementation roadmap
- Executive summary
- Optional implementation support

Designed for: Registrars, CEOs, executive leadership teams, Boards, strategy and performance leaders, governance leaders, and organizations seeking stronger performance integration and organizational effectiveness.

Strong performance systems do more than measure results—they help organizations make better decisions.

For more information, contact jordan@upstreammanagesolutions.com

Upstream Management Solutions

We Speak Regulator™

www.upstreammanagesolutions.com